

WPD AMBULANCE CARE



Serving Rosthern, the Battlefords and Lloydminster

September 1, 2026

ACP Supervisor Job Posting

EMPLOYMENT TYPE | Out-of-Scope • Full-Time

Reporting to the Operations Manager, WPD Ambulance is seeking experienced, motivated, service-oriented Paramedic Supervisors to lead and support our frontline EMS team in North Battleford, Saskatchewan. Successful candidates will bring strong clinical experience, proven leadership abilities, and a commitment to excellence, professionalism, teamwork, and patient-centred care.

As a supervisor, you will provide operational oversight, mentor paramedics, ensure compliance with clinical and organizational standards, and serve as a key resource for team members, patients, and stakeholders.

Key Responsibilities

- Provide day-to-day leadership, guidance, and support to paramedic staff.
- Promote a positive, collaborative, and accountable workplace culture.
- Supervise field operations to ensure safe, effective, and efficient service delivery.
- Conduct performance evaluations, coaching, and employee development activities.
- Assist with recruitment, onboarding, training, and retention initiatives.
- Monitor and maintain compliance with provincial regulations, clinical protocols, and organizational policies.
- Investigate and address operational issues, incidents, and patient care concerns.
- Participate in quality improvement and risk management programs.
- Support scheduling, staffing, and operational planning.
- Serve as a liaison between frontline staff, management, healthcare partners, and community stakeholders.
- Respond to critical incidents and provide operational leadership when required.

Qualifications

- Current registration and good standing with the Saskatchewan College of Paramedics.
- Licensed Advanced Care Paramedic (ACP), or
- Licensed Primary Care Paramedic (PCP) with a minimum of five (5) years of progressive field experience.
- Demonstrated leadership, supervisory, mentoring, or team lead experience.
- Valid Class 4 Driver's Licence.
- Current CPR and required emergency medical certifications.
- Strong knowledge of EMS operations, clinical best practices, and applicable regulations.
- Previous supervisory or management experience in EMS, healthcare, emergency services, or public safety.
- Experience with employee coaching, performance management, and conflict resolution.

Knowledge, Skills & Abilities

- Proven leadership and team-building skills.
- Excellent verbal and written communication abilities.
- Strong decision-making skills in high-pressure environments.
- Sound organizational, problem-solving, and conflict-resolution capabilities.
- Ability to motivate, mentor, and develop team members.
- Commitment to employee engagement, workplace safety, and continuous improvement.
- Proficiency with scheduling, reporting, and operational software systems.

What We Offer

- Competitive salary and benefits package.
- Opportunities for professional growth and leadership development.
- Supportive and collaborative team environment.
- Meaningful work serving the communities of North Battleford and surrounding areas.
- The opportunity to make a direct impact on patient care and EMS excellence.

How to Apply

Please submit a resume and cover letter outlining your leadership experience, clinical qualifications, and commitment to excellence in emergency medical services. Include supervisory references and apply by September 15, 2026.

Kyle Peterson

Operations Manager

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Laurissa Hawkins

Assistant General Manager

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A complete job description and further details will be provided to candidates upon application.