



Coordinator, Clinical Quality and Education
Shamrock and Crestvue, SK

Medavie Health Services is a national leader in primary health care solutions and the largest contracted provider of emergency management services in Canada. Together with Medavie Blue Cross, we are part of Medavie, a health solutions partner committed to improving the wellbeing of Canadians.

With a growing network of 5,400 health care professionals in six provinces, Medavie Health Services has a long history of operating ground and air ambulance services, medical communications, Mobile Integrated Health/Community Paramedicine programs, 911 Public Safety, 811 Telehealth, home health care, as well as clinical training.

We are proud to invest in communities to help address some of Canada's most pressing physical and mental health care challenges.

As an employee of Medavie Health Services we are accountable to our patients and coworkers by participating in and supporting all safety related initiatives, as well as acting in a manner that fosters a culture that focuses on patient safety and a safe and respectful workplace.

The Coordinator, Clinical Quality and Education, reporting to the General Manager, is responsible for leading the design, implementation, and continuous improvement of our Clinical Quality and Education programs. This role ensures high standards of clinical excellence, patient and community satisfaction, and regulatory compliance across out-of-hospital health services.

The Coordinator, Clinical Quality and Education oversee Continuous Quality Improvement (CQI) initiatives, conducts clinical investigations and audits, and develops evidence-based education and remediation programs that support safe, effective, and consistent patient care. Through collaboration with internal teams and external stakeholders, the Coordinator drives system-wide learning, risk mitigation, and service improvement.

The position entails, but is not limited to the following:

- Design, implement, and oversee clinical risk management initiatives related to patient care and paramedic equipment
- Lead change management and process improvement within a continuous quality improvement framework
- Conduct clinical and educational needs assessments; design, develop, and evaluate clinical education programs.
- Develop curriculum and deliver training using appropriate learning methodologies, including online education

- Provide professional development and clinical education support to operational clinical teams
- Manage and monitor Operational Clinical Team workload and performance, including retrospective call documentation reviews
- Ensure consistency and quality across provincial training programs; adapt content as required
- Conduct post-implementation evaluations of clinical education and training initiatives
- Facilitate working groups focused on clinical curriculum design and development
- Plan, manage, and maintain educational facilities, equipment, and learning resources
- Conduct clinical competency assessments and remediation planning for paramedics with identified concerns
- Audit clinical practice against established standards, policies, and guidelines; identify gaps and training needs for ACPs, ICPs, and PCPs
- Collaborate with Clinical Services and the Provincial Medical Director on individualized remediation and occurrence-based training
- Lead or support investigations related to clinical incidents, complaints, and unusual occurrences
- Prepare and deliver targeted education arising from audits, investigations, and best practices
- Develop and maintain clinical and operational data reporting, including internal SLT and external stakeholder reporting
- Support accreditation initiatives and ensure compliance with accrediting body standards
- Contribute to the development and review of policies, procedures, and orientation programs
- Liaise with hospitals, health professionals, and allied emergency services to resolve clinical or operational issues
- Represent Clinical Services on committees, task forces, public events, and professional forums

As the ideal candidate for this role, you will have:

- Successful completion of an approved Advanced Care Paramedic (ACP) program with active registration with SCOP
- Post-secondary education in health sciences considered an asset
- Minimum five (5) years of progressive paramedic field experience
- Demonstrated experience in clinical education delivery and/or leadership, with strong knowledge of adult learning principles
- Proven experience in quality assurance/improvement, including auditing and investigative practices using outcome-based approaches
- Valid Saskatchewan Class 4 Driver's License (or equivalent) required (copy to be submitted with application)



- Current ACLS, ITLS, and CPR-C (Health Care Provider) certification an asset.
- Current (within 60 days) clean Criminal Record Check, including Vulnerable Sector Check, required
- Strong interpersonal, teamwork, and communication skills with a high standard of professionalism and confidentiality
- Ability to work all assigned shifts with a reliable attendance record

The Base Pay range may vary depending on the successful candidate or other relevant job-related factors such as knowledge, skills, qualifications, experience and education/training. In addition to Base Pay, eligible Medavie employees may participate in various performance-based incentive programs. Payments under these programs are discretionary and subject to both individual and organizational results.

If you are interested in working with a dynamic team of professionals and possess the necessary qualifications, please submit your resume with cover letter and all other requested documents on our external posting website, [Careers](#), by **May 7, 2026**. You can filter the postings into the location or type of position you are looking for. Once you find the posting you want to apply on, click on the apply button on that page. **Incomplete applications will not be considered.**

Our recruitment process may involve automated tools, including AI, to assist in screening applications.

We would like to thank all candidates for expressing interest. Please note only those selected for interviews will be contacted.

Medavie Health Services is committed to the principle of equal opportunity in its employment practices and to providing an environment free from discrimination and harassment for all employees.